

Security Compliance Program (as of April 1, 2025)

The Aptitude Software Security Compliance Program helps communicate our information security posture and compliance of Aptitude Software systems and services. Information Technology and Security Standards we comply with can be grouped as Attestations, Certifications, Frameworks and Privacy Regulations. Certifications and Attestations are assessed by third-party, independent auditors and result in a certification, an audit report, or an attestation of compliance. Aptitude Software services clients remain responsible for complying with applicable laws, regulations, and privacy programs. Existing clients (and service users) can obtain compliance reports by contacting us at information-security@aptitudesoftware.com.

Table below provides a summary of Aptitude Software Compliance Programs and relevant products and services.

Compliance Program	Program Name	Relevant Products and Services	Program Details and Notes
Attestations	System and Organization Controls (SOC) 1	• AREV ¹ and ALAE	• Type II Report issued 2 times a year for 12-month periods ending November and May for the year (each report covers 12 months)
		• eSuite and AAH SaaS	• Annual Type II Report for 12-month period ending in November (issued in January)
		• Fynapse	• Annual Type II Report for 12-month period ending in November (issued in January)
	System and Organization Controls (SOC) 2 covering Security and Availability Criteria	• AREV, ALAE, AH SaaS Cloud, eSuite and Fynapse Services	• Annual report for 'Aptitude Cloud Services' for period ending in November (report issued in January)
Certifications	Payment Card Industry Data Security Standard (PCI DSS) Level 1	• eSuite ²	• Attestation of Compliance (August)
	International Organization for Standardization (ISO) 27001 Certification https://www.schellman.com/certificate-directory?certificateNumber=1333639-2	• Cloud Services - AREV, ALAE, AAH SaaS, eSuite and Fynapse • Products – AREV, ALAE, AAH, AICE, AC, Aptitude Platform and ARRE	• First Certification February 2023
	U.K Cyber Essentials Plus https://registry.blockmarktech.com/certificates/7fb7e4e4-1a10-4b99-9459-b10b2a971c5f/	• AAH Cloud Services	• First Certification in Jan 2024
Frameworks	ISO 22301 Framework	• Cloud Services – Alignment Only	• Covers Business Continuity Management
	Open Worldwide Application Security Project (OWASP) Application Security Verification Standard (ASVS)	• All products and services	• Covers Application Security Testing
Privacy Regulation	General Data Protection Regulation (GDPR)	• eSuite, Fynapse (planned)	• Other services currently do not process personal data. Fynapse compliance planned for Q3 2025.
	California Consumer Privacy Act (CCPA)	• eSuite, Fynapse (planned)	
	HITRUST Version R2	• Fynapse (planned)	• Fynapse compliance planned for Q4 2025.

¹ AREV -Aptitude RevStream, ARRE – Aptitude Revenue Recognition Engine, ALAE – Aptitude Lease Accounting Engine, AICE – Aptitude Insurance Calculation Engine, AC – Aptitude Calculate, AAH – Aptitude Accounting Hub

² For Aptitude eSuite only – other products/services currently do not handle Payment Card Data