

Security Compliance Program (as of September 2022)

The Aptitude Software Compliance program helps communicate our information security posture and controls in place to maintain security and compliance for our services. IT standards we comply with include Certifications, Attestations, Laws/Regulations and Framework Alignments.

Certifications and Attestations are assessed by third-party, independent auditors and result in a certification, an audit report, or an attestation of compliance. Aptitude Software services clients remain responsible for complying with applicable laws, regulations, and privacy programs. Existing clients (and service users) can obtain compliance reports by contacting us at information-security@aptitudesoftware.com.

Table below provides a summary of Aptitude Software Compliance Programs and relevant products/services

Compliance Program Type	Program Name	Relevant Products and Services	Program Details and Notes
Certifications and Attestations	SOC1	AREV	<ul style="list-style-type: none"> Report issued 2 times a year for periods ending November and May for the year (each report covers 12 months)
		ALAE	
		eSuite	<ul style="list-style-type: none"> Annual report
		AAH SaaS	<ul style="list-style-type: none"> Annual Report, first Type 2 report planned for November 2022
		Fynapse	<ul style="list-style-type: none"> First Type 1 report planned for November 2022
	SOC2 (Covering Security and Availability)	AREV and ALAE	<ul style="list-style-type: none"> Annual report for 'Aptitude Cloud Services'
		eSuite	<ul style="list-style-type: none"> Separate Annual Report, first common coverage in Nov 2022
		AAH SaaS	<ul style="list-style-type: none"> First coverage in November 2022 reporting cycle
PCI DSS Level 1	eSuite	<ul style="list-style-type: none"> Only applicable to eSuite - Other services do NOT process card data 	
Framework Alignments	ISO 27001 Framework	Alignment only – all products and services	<ul style="list-style-type: none"> Certification planned for Q4 2022
	ISO 22301 Framework	Alignment only – cloud services	
	Application Security Verification Standard (OWASP)	All products and services	<ul style="list-style-type: none"> Covers Application Security Testing
Governmental and Industry Regulations	GDPR	eSuite	<ul style="list-style-type: none"> Other services do not control or process personal data
	CCPA	eSuite	<ul style="list-style-type: none"> Other services do not control or process personal data
	BACS Approved Bureau	eSuite	<ul style="list-style-type: none"> Other services do not control or process personal data